

CONTACTING PLATFORM ONE VIA SKYPE

Platform One strives to ensure that support is on hand and easily accessible from wherever you are. Our Client Service team is available on Skype from 9am - 5pm on weekdays. Alternatively Client Services can be contacted via telephone between 8am to 8pm weekdays and 10am to 4pm at weekends.

As an international business, we believe offering this facility provides our overseas clients and advisers with an alternative to potentially costly phone calls. Calling with Skype from your computer or Smartphone is free from most countries. The Platform

Already use Skype?

To call us on Skype, simply click on the 'Skype Us' button, and follow the instructions.

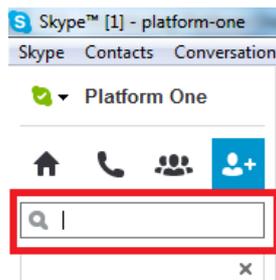
Not Currently a Skype user?

In order to call us on Skype you will need a microphone and your computer's sound must be turned on.

To download Skype, please go to www.skype.com. From here click on the 'Get Skype' Icon and then follow the onscreen instructions to complete the installation.



Once Skype has been successfully installed, you can add us by entering 'Platform-One' in to the search bar as highlighted in red.



can add us by entering 'Platform-One' in to the

Experiencing Problems?

If you have trouble connecting to us over Skype, please telephone 0345 366 5445 or email clientservices@platform1online.com.